

Part 1 - Split Ear/Multitasking

You have 1 minute to read these instructions.

INSTRUCTIONS: You will hear audio information coming from the speakers. This information will be sporadic. There will be colours, three number combinations and three letter combinations. Write the colours in the column that says colours, the number combinations in the number column and the letters in the letter column. Do not ignore any one column. If you are unable to hear something - continue to keep writing the next information you can hear. Communication centres are looking for candidates that do not give up and can capture the most accurate information. You are allowed to abbreviate the colours, however, the colour will not be counted if we cannot clearly understand what the abbreviation means.

WORK COMPARISON: This assessment provides an atmosphere similar to the Comm Centre environment. With phone calls, radio traffic, communications in the room and various other audible reports and data. Telecommunicators must be able to do what is called multitasking, often while listening to many different types of input at the same time. It would be much easier to simply choose which input to listen to, but this is not possible in this field of work. Each and every piece of information is either immediately vital or may become vital - nothing is discounted or ignored.

[illegible]

